

ANNUAL REPORT

2022 - 2023

STRENGTHENING FAMILES STRENGTHENING COMMUNITIES



PRESIDENT'S REPORT

STEVEN HARRIS PRESIDENT

Just like many other organisations, Moree Family Support has its mission, values and vision statements nominated and listed, unfortunately due to varying situations and circumstances with some organisations, listed is as far as it gets. Not with Moree Family Support, the past twelve months has allowed me to bear witness to a group of outstanding people with amazing skill sets, individually and collectively that work together to achieve that what is stated and beyond; whilst working towards a positive future for our organisation.

The highlights and achievements over the past twelve months have been varied and many, it has been an extremely busy twelve months; resulting in many outcomes in such a short period. Congratulations and thank you too all.

Moree Family Support Operations Manager, Belinda Pring, you have given 150% and then some. We thank you for your commitment to this organisation which is demonstrated by all that has been achieved:

- We now run with a full contingency of wonderful staff
- The successful upgrade of services and programs offered and delivered
- New prospects and programs researched and sourced for the future of the organisation
- The standing in which the organisation has in the community
- The upgrading of the organisation and your work in keeping the Committee informed and relevant

To the wonderful members of staff; your roles are not easy, yet you constantly demonstrate dedication to your positions and a positive attitude to Moree Family Support. Individually you have undertaken up skilling for the benefit of yourself and the organisation, which ensures we continue with relevance and knowledge within the community.

To the current committee members, thank you for your continued participation and support to the organisation, your guidance and individual skill sets allow for informed conversations and decisions to be achieved.

To those committee members that left the organisation, Jan Davies, 22 years' service and Jim Crawford, (past president 12 years), on behalf of MFS, the committee and the community, a huge thank you for your time and dedication, your involvement really did and does continue to make a difference.

In closing I would like to acknowledge and thank all agencies involved with Moree Family Support for their continued support and guidance of our organisation.

President

Steven Harris

11th October 2023

OPERATION'S REPORT BELINDA PRING OPERATIONS MANAGER

What a year it's been at MFS, an organisation that makes a difference to those in our community who need it most. To say the last year was full of challenges is an understatement. From the impact of COVID-19 to yet another major flood affecting both sites in October 2022. Throughout those challenging times we continued to provide vital services to our community. While our doors were closed during the COVID -19 pandemic, our childcare services remained open so that we could continue to offer much needed childcare to those working in essential services. We continued to provide emergency relief, person centered care and financial support to those in need.

As I reflect over the last 12months, I am incredibly proud of what Moree Family Support have achieved despite the many challenges. The significant achievements include:

- A celebration of staff service to Moree Family Support; Carol French 15 years, Felicity Curtis 11 years and Meaghan Hatcher 10 years.
- Finalised the rebranding project with both vans featuring the contemporary new look. The new website went live April 2023 and what a difference that made.
- Installed the latest technology digital sign in at Kidz Club, client safety devices and staff equipment.
- Finalised the lease for the new premises at 49 Greenbah Rd Moree with some staff relocating to the site. This will be the new base for Kidz Club.
- Staff presented papers and information at local and regional events and attended outstanding professional development activities.
- Hosted a range of successful community events.
- Initiated new partnerships with local and national community and business organisations and strengthened existing alliances.

Our challenges have been significant some of which include regular natural disasters, staff turnover, operating Kidz Club in less than satisfactory facilities, accommodation, and staff shortages due to the economic boom and casualisation of the workforce.

I would like to acknowledge and thank the great team at Moree Family Support who go above and beyond to provide such an important service to the community.

On behalf of the staff, we thank the Moree Family Support Committee for their ongoing ideas, guidance and support.

It's how we do things at Moree Family Support that sets us apart from anyone else. That's why I'm honoured to lead the team in continuing to maintain the focus on our purpose and ensure Moree Family Support is future fit to meet our clients' needs and business growth into the future.

Operations Manager,

Belinda Pring

WHOWEARE

We are a community service funded and supported by Department of Communities and Justice. Moree Family Support works across the Moree Plains Shire to help build stronger families and communities.



OUR VALUES

Act with Integrity
Advocate for Social Justice
Embrace diversity
Practice kindness
Work respectfully



OUR VISION

A safe, equitable and inclusive society where children, families and communities are safe, healthy, resilient and connected.



OUR MISSION

We deliver high quality, responsive services working in partnership with our community to enhance the safety, health and wellbeing of children, young people and their families



THE DIFFERENCE WE MAKE

- Children and young people are happy and thriving
- Parents are satisfied in their parenting role
- Families have positive relationships
- Families are connected people and community

OUR COMMITTEE



In working on our strategy, we've facilitated a culture connecting the Committee to the business and the team to create a truly collaborative environment.

The Moree Family Support Committee has overall responsibility for the service; over seeing the financial management, work health and safety requirements, funding and compliance as well as human resource matters. Helping with planning, evaluation and guiding improvements.

The Committee members for 2022 - 2023 comprise of:

Steven Harris – **President**Penny Crosby – **Vice President**Stephanie Peters - **Secretary**Diana Sheil – **Treasurer**Sharon Cooke
Leah Morris

We would like to extend a heartfelt thank you to our outgoing President Jim Crawford. Jim has held a position on the Moree Family Support committee for 12 years and was a vital part of the organisation during this time. His presence at Moree Family Support will be greatly missed and we wish him all the best for the future.

Thank you to the Committee for your ongoing work in supporting Moree Family Support in attending meetings and other activities, decision-making, questioning, valuable input your ongoing support is greatly appreciated.

DUR STRATEGIC DIRECTION

We deliver and develop quality service delivery, early intervention and prevention services across the Moree Plains Shire.

We ensure best practice principles and evidence underpin all our work, service development and planning.

We are identified as a practice leader in the development and delivery of integrated services to families, youth and children who require early intervention support including; case management, parenting, youth and mentoring programs, domestic violence specialised support, access to early education, homelessness support for young people and information and referral services

We develop strategic partnerships to strengthen our services.

We offer culturally appropriate and supportive services to Aboriginal & Torres Strait Islander People.

We are focused on promoting cultural awareness and respect of Aboriginal and Torres Strait Islander people with the aim of strengthening service delivery.

We develop a business plan to guide us on our Reconciliation journey.

We have capable and engaged staff

We will have suitably skilled and qualified staff and leaders who are valued for their contributions and who care about the work they do.

Create a culture that empowers and enables people to succeed together.

We foster a culture of engagement, health and wellbeing for all staff.

We are a sustainable and dynamic organisation capable of achieving our purpose

We have effective corporate governance.

We are financially viable

Achieve and strengthen quality standards in all areas of service delivery.

OUR COMMITMENT

TO THE GOMEROI PEOPLE

We acknowledge Aboriginal and Torres Strait Islander peoples as the first Australians. We acknowledge the impact of settlement to First Nations culture and recognise the social, economic and educational challenges that continue to be faced today.

We provide a respectful, safe and welcoming environment for Aboriginal and Torres Strait Islander peoples, recognising the trauma that Aboriginal families have experienced and continue to experience because of ongoing colonisation and racism.

Our service ensures it is accessible and effective for all families. We will continue to respectfully learn from Aboriginal and Torres Strait Islander peoples, working together in recognising that this a lifelong journey.

We have implemented, initiated, and developed a range of great activities over the past year to support Aboriginal and Torres Strait Islander clients, communities, families, and staff. Some of these include: -

- Continued Cultural Conversations to support cultural safety for staff.
- Partnering with Moree Plains Shire Council to deliver a series of Community Connect Days in Moree, Boggabilla and Mungindi.
- Participating in Reconciliation Week events.
- Cultural Awareness Training.
- Reconciliation Awards Sponsored an award and staff attend as an organisation, one staff member being nominated for Aboriginal Employee of the year.
- Hosted a successful Family Fun Day NAIDOC Day celebration.
- Engagement with Aboriginal clients at an average ratio of 71% of the total client base.











New Initiatives for 2022-23

Moree Family Support has done a lot of work this year on developing and improving our practices in several areas.

Child Participation Strategy. This evolving strategy addresses the need for Moree Family Support to better support children to have a voice and be heard regarding the services they use. MFS recognises that it is a right for all service users to be consulted about the services they access and that this right extends to children as well.

LGBTQIA+ Inclusion. We are working to make sure our organisation is welcoming, safe and inclusive for LBGTQIA+ families. Moree Family Support ensures that all members of our community receive equal opportunities to succeed regardless of their gender identity or sexual orientation.

Specialist Homelessness Services (SHS) Client Satisfaction Survey. Moree Family Support reached the client level to participate in the survey. The survey measures satisfaction with services and client outcomes resulting from accessing homelessness services and has consistently demonstrated the excellent work of employees across the homelessness sector.

School Holiday Activities. A new program initiative for children aged 6-12 years commenced in the January 2023 school holidays. Each week hosting a different activity for children to be apart of. The School Holiday Activity Program provides young people with opportunities to connect, socialise and have fun during the school holidays by delivering a range of free activities to the community.

Accessible Organisational Website. In response to emerging growth in technology and the needs of our community, we have developed a new and updated website. Our website acts as an online hub to share information, resources, and events to help connect families across the Moree LGA and surrounds.

Staff Up Skilling. To ensure we are providing the best quality information, advice and supports for the growing complexities and needs in our community, our staff are regularly taking part in training opportunities to enhance their skillsets. It has been a busy year of learning and professional development, more of which is shared on page 20.

Emerging trends we've seen in 2022-23



Increased incidence of domestic and family violence, homelessness and housing insecurity



Children requiring assessment for Autism Spectrum Disorder and Attention Deficit Hyperactivity Disorder



Clients with complex issues, including drug and alcohol issues



Clients requiring support for a range of physical and mental health issues



Clients are returning more frequently to the service for supports



Increasing number of visits to the service of people requiring material aid



Increasing number of working families are requiring support



Increasing number of youth at risk or experiencing homelessness



Families requiring information and support whilst navigating the NDIS system



Increased number of referrals for teens requesting support and programs for antisocial behaviour



More families requiring resources and skill development for day-to-day routine building



Increased number of Early Childhood education services engaging in programs

Over 2 million households in Australia (21%) have experienced food insecurity in the last 12 months.

FoodBank 2022 Hunger Report

MFS Twelve Month Snapshot

Targeted Earlier Intervention



TEI Targeted Support

- 164 adults and
- 210 children supported



Education & Skills

- 8 school readiness sessions
- 14 children participated



Supported Playgroups

- 92 playgroup sessions
- 242 attendees



Parenting Programs

- 15 sessions
- 15 parents participated

Community Connections



Community Events

- 1,047 attendees

Kidz Club



OOSH Care

- 27 permanent bookings
- 13 different nationalities

Youth Homelessness



Clients seen by our YHS Team

- 34 youth experiencing homelessness
- 46 youth at risk of homelessness

Staying Home Leaving Violence



Clients seen by our SHLV Team

- 41 women
- 72 children

MFS assists children, young people and families experiencing life challenges to access appropriate support services in our local community and minimise the impacts from escalating



Information, advice & referral

1,402 people were provided with information, advice and referral services.



Total Supported 2022-23

- 3287 people accessed Moree Family Support during the
- 71% of those people identify as Aboriginal or Torres Strait Islander*

*this percentage excludes information, advice & referral statistics



Brokerage

- 136 clients accessed material aid
- 22 clients received home security upgrades



CELESTE'S STORY

Celeste* is an SHLV client, and the following case study aims to highlight how our organisation has worked with Women experiencing Domestic Violence.

Celeste made first contact with our service towards the end of 2022. She self-referred after deciding she had had enough of the current circumstance, she had been enduring for the last 7 years. Our client disclosed she was currently in the aftermath of a physical altercation involving herself and her now expartner. There had been Police involvement the night before due to the severity of the situation and she was needing to remove her belongings from the residence she was sharing with him.

Moree Family Support arranged an intake with Celeste, provided her with an MCARE watch (this is a personal safety device that has GPS location tracking and links into a safety bureau that notifies police when a client is in danger) and spoke about what she would like to see happen. After fine tuning plans, MFS contacted The Salvation Army to hire their removalist truck to assist Celeste in transporting bulky furniture. We provided the brokerage for this to alleviate the financial burden for our client.

The next barrier was an appropriate location to store the belongings safely, we then contacted a local Real Estate to establish an account for a storage shed and paid for the first 3 months. Again, this was to ensure the client had the best chance at being able to establish safe, independent living arrangements.

Our client needed legal advice in relation to the Apprehended Domestic Violence Order and attending court, we were able to connect her in with Women's Domestic Violence Court Advocacy Service and they supported her through those proceedings. Once the court date was set, our caseworker escorted Celeste, this made her feel a lot calmer and reassured about her level of safety whilst in close proximity to the perpetrator. The outcome worked in Celeste's favor, and she stated she, "felt a wave of relief wash over her".

Celeste then was able to secure a room in one of the local hotels and that is where she is living on a long-term rental basis. She likes it there as she is always surrounded by other people, and it is directly next to her workplace, so she doesn't have far to go between locations. Her belongings are still in storage, and she is absorbing the costs now that her financial situation has improved. Celeste is planning to relocate soon to establish a fresh start in a town nearby that she enjoys visiting regularly.

Celeste was a pleasure to assist, she was proactive in her journey and her outcome was what she had hoped for.

* Celeste is a pseudonym and not the clients real name.



"Thankyou so much, I couldn't have done any of this without the support of you (caseworker) and Moree Family Support. It is so great what you have done for me.

I really appreciate everything"

CHILDREN'S PARTICIPATION

Over the past year we have had an increased focus on child participation at Moree Family Support. Here's what we have been doing and why.

We are passionate about helping children understand their rights while they are involved with our service. We are eager to hear from children directly about their experiences at Moree Family Support and learn from their ideas about how we could improve our service.

Why is child participation important?



Better understanding of services reduces feelings of stigma and reduces the idea that the child or family receiving the service is at fault, damaged or different.



Children learn that they can speak to trusted adults when they feel unsafe or uncomfortable.



Children have the right to give their opinions freely on issues that affect them. Adults should listen and take children seriously.

What we've been doing:

At Kidz Club we have initiated Children's Voices. The aim of Children's Voices is to give the children a voice to express their interests, opinions, hopes, fears and provide a safe space for them to be heard. It allows us to gain feedback from the children involved in our program on how we can make their time at Kidz Club the most enjoyable.

- We have seen an increase in engagement by the children.
- Using child friendly resourses in our work such as the Three Houses Tool to engage children.
- Implementing Children's Voices Wish List activities into our programming and planning.



CHRISTMAS APPEAL

Christmas joy is often hard to find for people and families doing it tough. Each year Moree Family Support try to elevate some of the stress that Christmas brings by partnering with Local Businesses to deliver toys and food to the people who need it most.



C&W Financial Services

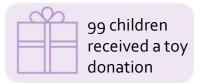
This year C&W Financial Services of Moree generously donated toys that were personally picked, and gift wrapped by the C&W staff as well as multiple half leg hams and a bag of beautifully hand knitted teddies made by one of the staff members mothers.

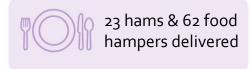
Salvation Army

Each year the Moree Salvation Army donate food hampers for distribution to those in need by Moree Family Support. The hampers include essential food items to ensure everyone has a meal for Christmas.



2022 Christmas Appeal, by the numbers...





Without the commitment and dedication from our community it would be very difficult for us to support our clients in a meaningful way, and we'd like to acknowledge their dedication and enthusiasm for our Christmas Appeal Program.

"WOW!, It's like you guys are Santa, thank you so much!"

"Thanks so much... This means I will have enough food for all my family for Christmas"

"It's really nice that the community thinks of us who are doing it tough right now"

Recipient comments from the 2022 Christmas Appeal



YHS PROGRAM

Youth Homelessness Support

We have seen an increase in the number of youth homelessness referrals over the past twelve months. With numbers increasing in this area, we are looking for long term, viable solutions to help the young people in our community.

The YHS team at Moree Family Support offer a range of supports and programs for youths with the help of our community partners. Coordinating, facilitating and referring supports such as:

- Rent Choice Youth Rent Subsidy Program with Homes North Moree
- Start Safely Rent Subsidy Program with Homes North Moree
- Youth Action Meetings (YAM)
- Byamee Homeless Support
- Aboriginal Housing
- Bamara Moree
- Opportunity Pathways
- BEST Employment
- Local Real Estates



The last 12 months has seen an increase of youth at risk of homelessness



The last 12 months
has seen a decrease in
suitable housing
opportunities for youths



"I am sooo happy, thank you I really appreciate everything you've done".

"Really appreciate your work today, thanks so much".

YHS client appreciation to case workers

WHERE TO FOR THE YEAR AHEAD



Partnerships with local accommodation services to provide short term stays for YHS clients



Facilitation of programs that deliver education to youth around jobs, budgeting, housekeeping and life skills



Continued collaboration with local services, working toward common goals



Continue to support young people to connect with community and family through advocacy, information & referral

SHLV PROGRAM Staying Home Leaving Violence

Domestic and family violence continues to be one of the most significant factors affecting the lives of the families we work with.

We keep the needs of the child at the centre of this work and ensure through reflective practice, consultation with specialist workers, and regular leading-edge training that we can clearly assess risk and best support clients in a trauma informed way.

Our SHLV team work closely with other services to ensure the supports they receive are timely and affective. Agencies we work with include:

- Moree Women's Refuge Ngala House
- NSW Police
- WDVCAS
- NDCAS
- NSW Legal Aid
- NSW Victims Services
- Thiyamali Family Violence Service Indigenous Corporation
- Start Safely Rent Subsidy Program with Homes North

As well as our partnerships with other services our SHLV team regularly attend community forums and meetings targeted at supporting women and children who are victims of domestic and family violence, these include;

SAM Safety Action Meeting

NOVA No Violence Alliance

WHERE TO FOR THE YEAR AHEAD



Development and delivery of early education and of domestic violence programs



Sourcing further temporary accommodation for victims to access during emergencies



Looking into grant opportunities targeted at enhancing the lives of victims and families of domestic and family violence

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Results from the 2021-22 Personal
Safety Survey show that an
estimated 3.8 million Australian adults
(20% of the population) reported
experiencing physical and/or sexual
family and domestic violence since the
age of 15.

ABS 2023b

TEI PROGRAM

Targeted Earlier Intervention

The TEI program supports the people who need it earlier on, to make the biggest difference. This is an important step towards protecting our most vulnerable children.

The biggest challenges that the families we work with have faced this year include child health issues, children needing assessments for Autism Spectrum Disorder and Attention Deficit Hyperactivity Disorder and experiencing emotional dysregulation. The challenge of getting these assessments in a rural community is tiresome and hard to navigate for parents.

Some of the ways the TEI team have been assisting families during this process include...



Scheduling routine health checks including 715 health checks for Indigenous children



Referrals to Community Services such as Speech Pathology, Occupational Therapy, Dieticians, Physio & NDIS providers



Household routine building & social and emotional education lessons for children



Parenting education programs to better equip parents for the challenges of parenting



Supported playgroups to provide families with resources and support focusing on age-appropriate child development in a fun, safe environment







TEI PROGRAM

Connecting Community

Our connecting community team works to promote, build, strengthen and better connect our community.

Moree Family Support have held, attended and promoted many community events this past year. Our partnership with Moree Plains Shire Council, was host to three successful Community Connect Days across Moree, Mungindi and Boggabilla.

Other events we attended, presented at and hosted include:

NAIDOC Week Family Fun Day Car Seat Safety Check Day School Holiday Activities

Youth Week – Art in the Park

Reconciliation Awards

Boggabilla NAIDOC Day

National Pyjama Day \$60 raised Do it for Dolly Lunch \$50 raised

Australia's Biggest Morning Tea \$336 raised

Reconciliation Community Event

Primary Care Domestic Family Violence Education Dinner



Moree Community Connect Oct'22



Combined Christmas Party Dec'22



School Holiday Activities April'23



Art in the Park April'23



Moree Reconciliation Event June'23



School Holiday Activities Jan'23

KIDZ CLUB

Outside School Hours & Vacation Care

Moree Family Support provides the Moree community with after school hours and vacation care for children aged 5 – 12 years.

Due to expediential growth and demand for this service we have been tirelessly working to secure a new premises for Kidz Club and are excited to share that early in the new year we will be able to operate from a new facility.



We've seen a 15% increase in after school care attendances and a 5% increase to vacation care bookings



Due to reaching capacity most days, some families have been waitlisted



Flood saw our service temporarily relocated from October 2022 – January 2023



New permanent and casual educators have been employed to meet our rising demand



We've revised and redeveloped our policies and procedures with a strong focus on inclusion and behavioural management





"I like art with my friends"

Vacation Care Attendees recorded in Children's voices







Our People

Moree Family Supports greatest assets, our staff. We are committed to continuous professional development and training to ensure all staff have the skills and experience to meet the complex nature of their role and to support the individual needs of the client.

Formal professional development include:

- Diploma of Leadership and Management
- Diploma of Business Operations
- Diploma of Community Services

Workshops and Training Sessions include:

- Accidental Counsellor
- Identify & Respond to Young People at Risk
- Keep Them Safe
- Solutions Focused Practice Training
- Understanding Child Mental Health
- Domestic Violence Workshop
- The Impact of FDV and DV on Children
- Intro to The Rent Choice Youth Program
- DV Alert Training
- Tuning in to Kids & DADS Tuning in to Kids
- Child Protection
- Social Media Self Defence & Awareness and Responding to Online Abuse

"Education is the most powerful weapon which you can use to change the world." - Nelson Mandela

- Keeping Children Safe in Organisations
- Three Houses Training
- Governance Training
- Domestic & Family Violence Toolkit
- Understanding & Responding to strangulation
- SHLV Practice Forum
- Supporting Children who have experience Trauma
- Supporting women with intellectual or cognitive disability understand abuse through technology
- Family & Domestic Violence & Child aware Practice

We welcomed new staff:

- Carla Milgate, SHLV & YHS Case Worker
- Stephanie Burrow, Community Support Worker
- Ella Lloyd, TEI Case Worker
- Samantha Geatches, Playgroup Facilitator & OOSH Educator
- Elle Gierke, SHLV & YHS Case Worker



We farewelled Carol French, Crystal Trotter, Mekayla Phelps, Jane Burrage, Jenny Stevenson, Hope Van Driest and Lisa Moore.

OUR PARTNERSHIPS / INTERAGENC

Moree Family Support wishes to thank the following services who we work collaboratively with to deliver services, programs and events through our formal and informal partnerships.

- Department of Communities and Justice
- NSW Police
- Narrabri and District Community Aid Service Inc (NDCAS)
- Women's Domestic Violence Court Support (WDVCAS)
- Byamee Homelessness Support
- Moree Women's Refuge (Ngala House)
- Homes North
- Thiyama-Li Family Violence
- Local Real Estates North West, Ray White, Moree Real Estate, Property Excellence
- Moree East Public School Schools as Communities
- Moree Salvation Army
- Flourish
- Anglicare
- Centacare
- Moree Pre-Schools & Long Daycares
- TAFE NSW
- Moree Plains Shire Council
- Youth In Search
- Legal Aid
- North West Legal Service
- Mungindi Community Centre
- Pallamallawa Public School

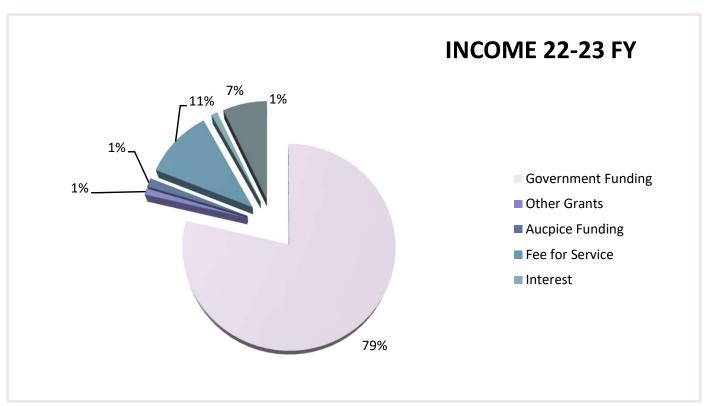
BALANCE SHEET

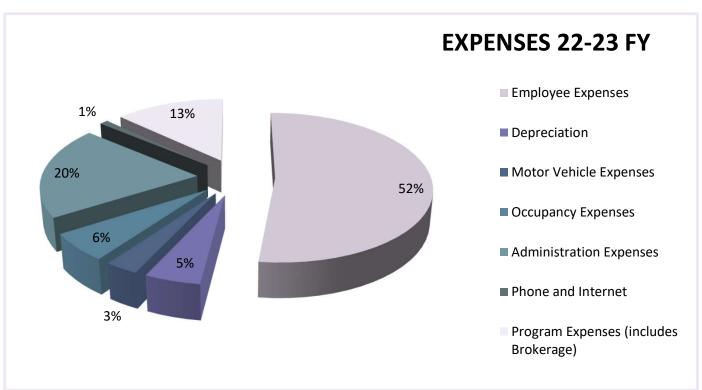
	2023	2022
Current Assets		
Cash and cash equivalent	1,348,146	1,402,259
Trade and other receivables	3,353	2507
Prepayments	102,674	129,339
Total current assets	1,454,173	1,534,105
Non-current Assets		
Property, plant and equipment	90,263	94,221
Right of use assets	182,772	73,308
Total non-current assets	273,035	167,529
Total Assets	1,727,209	1,701,634
Current Liabilities		
Trade and other liabilities	50,485	75,575
Contract Liabilities	554,967	562,704
Non-Government auspice/other liabilities	64,518	166,310
Employee benefits	76,021	79,423
Lease liabilities	53,854	51,859
Total current liabilities	799,845	935,871
Non-current liabilities		
Employee benefits	8,094	8,094
Lease liabilities	134,087	25,122
Total non-current liabilities	142,181	33,216
Total Liabilities	942,026	969,087
NET ASSETS	785,183	732,547
TOTAL EQUITY	785,183	732,547

PROFIT & LOSS

	2023	2022
INCOME		
Government Funding	1,272,086	1,368,916
Other Grants	3,773	0
Auspiced Income	2,740	2,200
Fee for Service	204,262	136,150
Interest	735	15
Other Income	132,630	39,580
TOTAL INCOME	1,616,226	1,546,861
EXPENSES		
Employee Expenses	869,145	809,154
Depreciation	84,845	72,115
Motor Vehicle Expenses	44,289	26,356
Occupancy Costs	99,128	33,104
Administration Expenses	341,298	117,100
Phone, Fax, Internet	13,178	11,522
Program Expenses	218,214	150,428
Total Expenditure	1,670,097	1,219,779
Net operating profit for the year	(53,871)	327,082

FINANCIAL OVERVIEW





Moree Family Support receives core funding from The Department of Family and Community Services.

We extend our gratitude to our dedicated Commissioning and Planning Officer, Rebecca Benson and Manager of Commissioning and Planning, Rebecca Brown

APPROVED GRANT FUNDING



Community childcare fund sustainability support and community support grants continued into 2022-23. This fundings objective is to support services address the barriers to childcare participation.



Balonne Shire Council Grant & MPSC
Small Grants Program awarded MFS
\$3,500 to support our Mungindi
Playgroup in purchasing new resources
to enhance children's learning and create
a warm inviting space.



Sustainability support grant provided \$243,243 and wraps up in June 2024. This grant is to improve the viability and sustainability of our service. Funds will be used to alleviate rising operating costs, reduce employment costs and increase staff development.



COVID Regional Partnership Grant
MFS received an additional \$87,145 to
support the community throughout
the second wave of the pandemic,
providing emergency essential items
for those in isolation, emotional &
trauma support.



Community support grant provided \$87,450 & finishes in June 2024. This grant is to help eligible childcare services address community level barriers to childcare participation. The funds will be used to support fee relief, implement workshops to engage children and increase our facilities resources.



Before and After School Care Vouchers
MFS were successful in our application
to Services NSW for receiving BASC
Vouchers of \$500 per child. This
funding supported families in paying
for the cost of BASC. During 2022-23
we received \$21,000 in BASC vouchers.
This funding ended in June 2023.



REGISTERED OFFICE

ABN: 48 082 184 719

3 /21 Auburn Street Moree 2400

Phone: 1800 874 992

8:30am - 4:00pm Mon – Fri

DELIVERY SITES

3 /21 Auburn Street Moree 2400

233 Balo Street Moree 2400

49 Greenbah Road Moree 2400

St George Street Mungindi 2406

Centre Street
Pallamallawa 2399

