

## MOREE FAMILY SUPPORT HISTORY

Moree Family Support is committed to:  
**Strengthening Families and Supporting Communities.**

### Helpline numbers

- > Lifeline – 13 11 14
- > 1800Respect – 1800 737 732
- > Kids Helpline – 1800 55 1800
- > Men's Line – 1300 789 978
- > Suicide call back service – 1300 659 467
- > Mental Health Access Line – 1800 011 511
- > Headspace – 1800 650 890

### We Are Here To Help.....

#### Moree Family Support Office Location:

**3/21 Auburn Street  
Moree NSW 2400  
Ph: 02 6752 4536 or  
1800 874 992 (free call)**

Website: [www.morfss.org.au](http://www.morfss.org.au)



Moree Family Support

Supporting Families—Strengthening Communities

## SERVICE INFORMATION



**3/21 Auburn Street Moree NSW 2400**

#### Contact:

Office: 02 6752 4536 or  
1800 874 992 (free call)

Website: [www.morfss.org.au](http://www.morfss.org.au)

# Our Values



This booklet provides you with information about our service.

Programs offered by Moree Family Support and how to access these are explained through this booklet.

## MISSION

We strive to deliver high quality and responsive services working in partnership with our community to enhance the safety, health and wellbeing of children, young people and their families.

## VALUES

- Act with Integrity
- Advocate for Social Justice
- Embrace Diversity
- Practice Kindness
- Work Respectfully

## VISION

A safe, equitable and inclusive society where children, families and communities are safe, healthy, resilient and connected

We at Moree Family Support acknowledge the Gomeri people as the custodians of the land on which we work and live. We pay our respect to the Elders both past, present and emerging.

We respect and understand the rich diversity in our community and equally values the unique contributions of all persons.

Our workplace welcomes and values diversity and inclusion in our workforce and employment practices. We encourage employment applications from candidates who are Aboriginal and Torres Strait Islander, from cultural and linguistically diverse backgrounds, who identify as LGBTIQ+, have a disability, young and older people, of faith communities.



# Kidz Club

## How much will Kidz Club cost?

### FEES

\$45 per child/day for Vacation Care

\$35 per child/day Casual Booking After School Care

\$28 per child/day Permanent Booking After School Care

CCS is available and will be applied to the above fees.

## Who can refer?

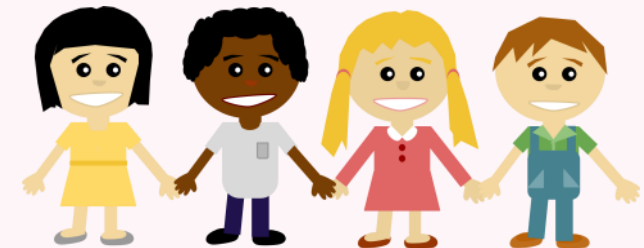
- Families, Carer's
- Service Providers
- Department of Communities and Justice

## How do I refer?

Contact Meaghan Hatcher- Coordinator for information and discussion and Enrolment Pack will be sent to you. Complete the documentation and return to [meaghanh@morfss.org.au](mailto:meaghanh@morfss.org.au)

## Who can I speak with to get more information?

Meaghan Hatcher - Coordinator  
Email: [meaghanh@morfss.org.au](mailto:meaghanh@morfss.org.au)  
Phone: 02 6752 4536  
Mobile: 0418 837 449



# Kidz Club

## Kidz Club – After School Care

Kidz Club is for school aged children from Kinder to Year 6. Children from all primary schools are welcome to attend our service with transport available from most schools.

We provide a safe, supervised caring environment from 2:30pm - 5:30pm.

Children are collected from school by our educators and transported to the centre by bus. The children are provided with afternoon tea and engaged in some fun activities, games, crafts or free play.

## Kidz Club- Vacation Care

Kidz club offers children a variety of arts, crafts, games, sports, excursions, and educational experiences during school holidays.

We offer age-appropriate programs and activities in a safe, secure, and caring environment with staff supervision at all times.

Vacation Care operates during school holidays and pupil free days from 8:00am - 5:30pm each day.

Moree Family Support is guided by the My Time, Our Place Framework for School Aged Children. This framework assists services to provide young children with opportunities to maximise their potential and develop a foundation for future success in learning. Kidz Club is an Out of School Hours (OOSH) service

### Who is eligible to access the service?

Working, training and studying families, children at risk, any parent/ family requiring a safe and secure care environment for their school aged child/ren aged 5 - 12 years.

# Service Information



Moree Family Support Incorporated is a community-based not for profit organisation formed in 1988 to provide support services to families, youth and children in the Moree Plains Shire.

Moree Family Support operates from **8.30am-4pm Monday-Friday**.

You can find information about our services on our website [www.morfss.org.au](http://www.morfss.org.au) or you can contact us via phone **(02)67524536** or free call **1800874992** or in person at the office, located at **3/21 Auburn Street (across from Coles and the Taxi Rank)**.

We operate across the Moree Plains Shire this includes:

Moree, Boggabilla, Mungindi, Pallamallawa, Boomi, Tullona, Weemelah, Ashley, Gurley, Biniguy, and Terri Hie Hie

# Referral Process

Moree Family Support Inc. places a high importance on the quality of the client assessment process to make sure that the needs of clients are heard, understood and met in an appropriate and acceptable manner that protects the client's privacy and right to self determination.

Agencies making a referral to Moree Family Support Inc are required to complete Moree Family Support referral form. This can be found on Moree Family Supports website: [www.morfss.org.au](http://www.morfss.org.au) or via email on request.

Following initial contact with Moree Family Support Inc, Support staff will contact the person regarding their service needs within five working days to arrange an assessment interview.

# Targeted Early Intervention

## What does Targeted Early Intervention (TEI) do?

### Family Centred Support Service

Our focus is on delivering responsive and flexible prevention, early assistance and support services that meet the needs of children, young people, families and communities experiencing or at risk of vulnerability.

Moree Family Support provides advice, advocacy, support, case management, group or individual support and skills programs.

The type of services that can be provided include:

- Parenting programs
- Education and Skills Training for Children and Young People
- Intake Assessment
- Family Capacity Building

### Playgroups and Programs

- Monday - Apex Park
- Tuesday – Gumma-Li (Moree East Public School)
- Wednesday – Mungindi
- Friday – Pallamallawa
- Little Learners (Thursdays during school term)
- Jelly Beanz - Wednesdays
- Keeping Children Safe – As needed
- 1-2-3 Magic & Emotion Training
- Feeling Fantastic



# Youth Homelessness Program

## How do I refer?

Complete a Moree Family Support Referral form (located on the website [www.morfss.org.au](http://www.morfss.org.au)) and email to the Operations Manager at [belindap@morfss.org.au](mailto:belindap@morfss.org.au)

## Who can I speak with to get more information?

Rachel Egan - Coordinator  
Email: [Rachele@morfss.org.au](mailto:Rachele@morfss.org.au)  
P: 02 6752 4536  
Mob: 0407 417 740

*Being homeless can substantially harm young people's health and wellbeing, whether they are part of a family or living alone. Young people are particularly vulnerable to the enduring harm caused by disruption not only to their education and transition to employment but also to the formation of stable and healthy social networks." (Heerde & Patton 2020).*



# Youth Homelessness Program

## What does the Youth Homelessness Program (YHS) do?

Youth Homelessness Service (YHS) supports young people aged 16-24 years who are experiencing homelessness or at risk of homelessness who reside in the Moree Plains Shire through early intervention, crisis and transitional support service.

Moree Family Support Case Workers will:

- Empower young people with a sense of purpose, hope and fulfilment.
- Support young people to maintain connection to education and learning opportunities which plays a crucial role in minimising the immediate and long-term impact of homelessness.
- Support young people to work with housing providers to find safe and stable accommodation which is affordable.
- Assist young people to identify their own goals and to empower them to achieve those goals.
- Support young people to access mainstream and specialist services, to connect with community and family through Advocacy, Information and Referral.

## Who is eligible to access the service?

Young people aged 16-24 years who are experiencing homelessness or at risk of homelessness who reside in the Moree Plains Shire

## Who can refer?

- Individuals can self-refer
- Service providers
- Department of Communities and Justice
- The Department of Education

# Targeted Early Intervention

## Connecting Community

The Community Strengthening stream aims to connect members of a community experiencing or at risk of vulnerability with their broader community and strengthen the community. Community strengthening services often provide a soft entry to other services.

The type of services that can be provided include:

- Plan and organise events
- Provide a venue for meetings/programs
- Initiate or facilitate community activities
- Provide information and referral to community members

## Who can access TEI?

Children, young people, families, and communities experiencing or at risk of vulnerability.



## Who can refer?

- Individuals can self-refer
- Service providers
- Department of Communities and Justice

## How do I refer?

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## How can I contact to get more information?

**Meaghan Hatcher - Coordinator**

Email: [meaghanh@morfss.org.au](mailto:meaghanh@morfss.org.au)

Phone: 02 6752 4536

Mobile: 0418 837 449

**Rachel Egan - Coordinator**

Email: [Rachele@morfss.org.au](mailto:Rachele@morfss.org.au)

P: 02 6752 4536

Mob: 0407 417 740

# Staying Home Leaving Violence

## What does Staying Home Leaving Violence (SHLV) do?

**Staying Home Leaving Violence (SHLV)** supports women aged over 18 years and their children who have separated from a violent partner or family member and who choose to remain in their own home or a home of their choice living within the Moree Plains Shire Council.

SHLV is a free and voluntary service working with clients for a length of time based on their safety needs which is outlined in their individual Case Plan.

The type of services that can be provided include:

- Brokerage
- Case Coordination
- Case Management
- Direct Services to Children
- Education Activities for specific organisations
- Advocacy
- Information and Referral
- Safety Assessment

## Who is eligible to access the service?

Priority will be given to women who may have a higher-than-average incidence of experiencing family or domestic violence or where members of that population may find it more difficult to access support.

They include:

- Aboriginal and/or Torres Strait Islander background
- affected by socio-economic disadvantage
- culturally and linguistically diverse backgrounds
- affected by social exclusion
- who has a disability
- who are caring for a child with a disability

# Staying Home Leaving Violence

## Who can refer?

- Individuals can self-refer
- Service providers
- Department of Communities and Justice
- The NSW Police



## How do I refer?

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Mob: 0407 417 740

*Victims have many physical, emotional, financial and social reasons for staying with their abusers. And it's not uncommon for them to attempt to leave a number of times before actually breaking free.*

