



Moree Family Support

Strengthening Families – Strengthening Communities

ANNUAL REPORT 2021 - 2022

Contents



Moree Family Support

President's Report	3
Operations Manager's Report	4
Business Profile	5
Our Strategic Direction	6
Our work	7
Moree Family Support Leads COVID-19 Recovery	8-9
Kidz Club	10-11
Staying Home Leaving Violence	12-13
Targeted Earlier Intervention	14-17
Moree Early Childhood Education and Care Project	18
Youth Homelessness Project	19
Our People	20
Our Strategic Partnerships / Interagency	21
Events & Activities	22-23
Our Future	24
Our Financial Position	25-27
Our Thanks & Acknowledgements	28

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President's Report



Moree Family Support

Despite the ongoing disruptions caused by COVID with the sometimes, temporary closing of the office facilities and staff working from home the service Moree Family Support renders have not been disrupted and the various programs delivered as they normally would. The upgrading of computer systems has greatly assisted with this.

One immediate problem facing the committee and management is the sourcing of suitable premises to conduct Vacation Care/Kids Club which has been operating at times from the Auburn Street office and the scout hall in Balo Street. While the scout hall has sufficed it is not an ideal location and there is great hesitancy to expend the significant amount of funds to make it more suitable. At the time of writing there are premises being looked at as a possible solution to this problem.

Staff turnover is a continuing problem faced not only by Moree Family Support but many other businesses and organisations in the shire as well. The recruitment of suitable, qualified and experience staff has, and remains, a very real issue. I believe that the retention of some staff can be attributed to the type of work they carry out. To aid and facilitate staffing succession, planning is being implemented along with Continuous Improvement Planning.

One highlight for the year has been the rebranding of Moree Family Support. The operations manager and staff have collectively agreed to a new and catching logo and staff uniform, a new and friendly website and business cards for each staff member which has their name but no other personal information.

This report will be my last. I have some health issues and after 12 years as president I believe it is time to resign. I wish to sincerely thank all committee members and staff for their dedication, and the support to myself, that has made Moree Family Support the very respected organisation it is. My special appreciation to Commissioning and Planning Officer, Craig Wilson, for his continuing support and guidance to both the committee and the operations manager and his belief in us achieving all we can for this community.

Jim Crawford

President

11 October 2022

Operations Manager's Report



Moree Family Support

A challenging year for all organisations. While Covid -19 presented as one of the greatest challenges it has not defined Moree Family Support as an organisation. It has showcased the contemporary approaches to deliver the service to those in need. The new tag line "Strengthening Families, Supporting Communities" was adopted and confirms that supporting families and children are at the forefront of our practice.

Significant achievements this past year include: -

- Major grant funding was received from Community Child Care Fund for sustainably and community support and Before and After School Care, a great boost for Moree Family Support
- The Regional Partnership Grant and the additional Top-up funding COVID-19 Partnership Grant was administered by Moree Family Support to support the Moree Community
- For the first time Moree Family Support participated in a state-wide program to count rough sleepers on 15th February 2022 at 3:30am
- A Cubby House was donated by TAFE and greatly received by Kidz Club.
- Staff celebrations included: Felicity Curtis and Meaghan Hatcher reached 10 years of service; staff farewell, orientation and appreciation events
- Professional development of MFS staff continues with the increase of formal qualifications and relevant sector training and development
- Implementation of new technologies and hardware
- TRANS4M Rail joined forces with MFS to host a fantastic Christmas Party for Kidz Club and delivery of Christmas hampers to selected clients and the elderly
- Exciting rebranding initiatives for Moree Family Support
- Woolworths online shopping and delivery implemented resulting in increased efficiencies.
- Significant growth in Vacation Care and After School Care has resulted in maximum capacity for most sessions
- Continuation of a healthy financial position

Our challenges have been very real and noteworthy which include the impact of COVID-19, staff turnover and recruitment in an environment of high demand, unsatisfactory Kidz Club facilities and unprecedented weather events.

I would like to acknowledge and thank our funding body the Department of Communities and Justice and recognise the fee-for-service contribution of our participants.

On behalf of the staff, we thank the Moree Family Support Committee for their ongoing guidance and support of the organisation.

This annual report showcases not only the goals, achievements, and quality of our services but also the impressive skills of the staff that have contributed especially to Felicity Curtis, Alice Simpson.

It is my privilege to work in this organisation and such a great team.

Belinda Pring

October 2022



Business Profile

VALUES

- Act with Integrity
- Advocate for Social Justice
- Embrace Diversity
- Practice Kindness
- Work Respectfully



VISION

A safe, equitable and inclusive society where children, families and communities are safe, healthy, resilient and connected

MISSION

We deliver high quality and responsive services working in partnership with our community to enhance the safety, health and wellbeing of children, young people and their families.

Our Committee

The Moree Family Support Committee has overall responsibility for the service over seeing the financial management, work health and safety requirements, funding and compliance as well as human resource matters. They help with planning, evaluation and guiding improvements.

The Committee members for 2021 - 2022 comprise of:

- Jim Crawford – President
- Penny Crosby – Vice President
- Stephanie Peters - Secretary
- Di Shields – Treasurer
- Jan Davies
- Steven Harris
- Sharon Cooke
- Alice Simpson – resigned from committee January 2022

Thank you to the Committee for your ongoing work in supporting Moree Family Support in attending meetings, decision-making, questioning and other all activities. Your valuable input your ongoing support is greatly appreciated.

Our Strategic Direction



Moree Family Support

Goal 1: We deliver and develop quality service delivery, early intervention and prevention services across the Moree Shire Plains.

1.1 We ensure best practice principles and evidence underpin all our work, service development and planning.

1.2 We are identified as a practice leader in the development and delivery of integrated services to families, youth and children who require early intervention support including; case management, parenting, youth and mentoring programs, domestic violence specialised support, access to early education, homelessness support for young people and information and referral services

1.3 We develop strategic partnerships to strengthen our services.

Goal 2: We offer culturally appropriate and supportive services to Aboriginal & Torres Strait Islander people

2.1 We are focussed on promoting cultural awareness and respect of Aboriginal and Torres Strait Islander people with the aim of strengthening service delivery.

2.2 We develop a business plan to guide us on our Reconciliation journey.

Goal 3: We have capable and engaged staff

3.1 We will have suitably skilled and qualified staff and leaders who are valued for their contributions and who care about the work they do.

3.2 Create a culture that empowers and enables people to succeed together.

3.3 We foster a culture of engagement, health and wellbeing for all staff.

Goal 4: We are a sustainable and dynamic organisation capable of achieving our purpose

4.1 We have effective corporate governance.

4.2 We are financially viable

4.3 Achieve and strengthen quality standards in all areas of service delivery.



Our Commitment to the Gomeri People

Moree Family Support recognises the unique role that aboriginal staff play to enhance the life and outcomes for Aboriginal community members and families

We, the organisation use local knowledge to challenge the injustice and create a community where everyone can live a life that is safe valued and free from violence. We will continue to build a workforce that will support and empower staff; providing access to appropriate training and career development opportunities and are committed to providing a safe and respectful working environment with a focus on staff wellbeing where individual needs are realised.

Moree Family Support has implemented, initiated, and developed a range of great activities over the past year to support Aboriginal clients, families, and staff. Our achievements include: -

- Continued Cultural Conversations to support cultural safety for staff.
- Cultural Awareness Training
- Reconciliation Awards – Sponsored an award and staff attend as an organisation, one staff member being nominated for Aboriginal Employee of the year
- Organisational decision to support “Sorry Business” to enable staff to pay respect when community members pass
- Hosted a successful NAIDOC Day celebration
- Introduced cultural specific artwork into our rebranding email signatures and custom tag line
- Engagement with Aboriginal clients at an average ratio of **73% of the total client base**



The focus of our work

Moree Family Support works together with children, families and individuals, to provide services, support and information throughout the Moree Plains Shire, with a focus on the most disadvantaged.

MFS provides early intervention support including; case management, parenting, youth and mentoring programs, domestic violence specialised support, access to early education, homelessness support to young people and information and referral services.

We have been working on the rebranding of our organisation with a new logo, business cards, uniforms and our vehicle visibility. This has been a collective effort from our team and we look forward to showcasing our new look in the near future.

As well as our rebranding, we have also introduced a free call 1800 phone number allowing our community better access to our services when facing emergency or crisis.

MOREE FAMILY SUPPORT LEADS COVID-19 RECOVERY



Good360

Early November, when most of NSW thought the worst of the COVID-19 outbreak was behind them, an outbreak occurred in our community and 98% of the cases were Indigenous people.

The supermarket shelves were soon cleared of essentials such as cleaning products and hand sanitiser and if you could find a mask it was unaffordable. 500 households were affected and forced into isolation at home, either having a positive case or as a close contact. The community needed help and not just with food.

It started with a phone call from Frances Short Homelessness Support Officer at the Department of Communities and Justice, who had heard about Good360 from a presentation to funded services, and an introduction to Belinda Pring at Moree Family Support, who was working with a team on the ground to support vulnerable residents in the area.

Within 3 days, 259,000 items of essentials including masks, KOH cleaning products and hand sanitiser, plus some LEGO, books and kitchen items, almost 12 pallets worth, were dispatched from the Good360 Redistribution Centre in Smithfield Sydney, and received in Moree. Moree Plains Shire Council stepped up, and accepted delivery at the Council Depot, which arrived 3 days earlier than expected.

The team at Moree Family Support got busy, and 5 days later customised packages were delivered across the Moree area to not only meet basic needs but send some care and joy in tough times.

It took a village, and the project demonstrated the best of a community and what they can achieve when they come together. The timeline below shows just how quickly those involved were able to get the products on the ground in Moree.

Date	Action
09/11/21	Good360 email introduction via Frances Short
10/11/21	Order (259,000 items) and logistics confirmed
12/11/21	Goods arrived at Moree Plains Council Depot
15/11/21	Goods transported to distribution centre; pallet break up and allocation plan developed
16/11/21	Moree Family Support staff prepared packages of products customised for each household. Products allocated for Byamee, Ngala and Boggabilla and Toomelah
17/11/21	Household distribution commenced Goods taken to Boggabilla Toomelah



MOREE FAMILY SUPPORT LEADS COVID-19 RECOVERY



Moree Family Support

Top- up funding

During January to March 2022, Moree saw a significant increase in COVID cases, the COVID Regional Partnership Grant was used to provide up to 600 occasions of service per week to support families and individuals needing to isolate.

Occasions of service included food hampers, meat packs, personal care hampers, activity packs for children, emotional well-being support, delivery of support items, personal shopping, medical supplies, cooked meals and fruit and vegetable packs.

Northern Tablelands MP Adam Marshall visited Moree Family Support in June 2022 announcing an additional \$87,145 of top up funding through the State Government's COVID-19 Partnership and Regional Partnership Grant for Moree Family Support to continue as the lead agency supporting the community's pandemic recovery.

Moree Family Support continue to play a lead role in guiding the community through this next stage of the pandemic, providing emergency funds for the delivery of food and essential items to those in isolation, emotional and trauma support and crisis accommodation.

Through the various youth, homelessness and family programs, Moree Family Support is well placed to get assistance to those who are in immediate need.



Kidz Club - After School Care Vacation Care

Kidz Club provides a safe and responsive environment for the provision of a childcare service for children aged between 5- 12 years of age; primarily while their parents are working, training or seeking employment. It aims to meet the broad range of a child's social, emotional, physical, intellectual, and creative outside school hours need.

Moree Family Support is guided by the *My Time, Our Place Framework for School Aged Children*. This framework assists services to provide young children with opportunities to maximise their potential and develop a foundation for future success in learning.

Kidz Club incorporates After School Care (during the school term) and Vacation Care (during school holidays)

Vacation Care

Vacation Care has yet again grown in the past twelve months and we are now at capacity most holidays. This growth has not only been with the numbers of children but also seen three new casual staff members joining our team through the school holidays.

We are always looking to the future and for ways to continue and manage our growth and are currently looking to implement i-check in for families as well as new resources and equipment.



After School Care (ASC)

ASC operates from the Moree Scout Hall. We pick up the students from Moree Public School, Moree East and St Philomena's on a Reynolds and Fogarty bus. Hours are from school pick up until 5.30pm.

Since commencing ASC in January 2021 our numbers have rapidly grown to up to 25 children each afternoon, seeing us almost at capacity most days. We have employed three casual staff members who have been a great addition to the OOSH team!

After School Care was able to operate during COVID-19 restrictions for working families, adhering to our COVID Safety Plan.



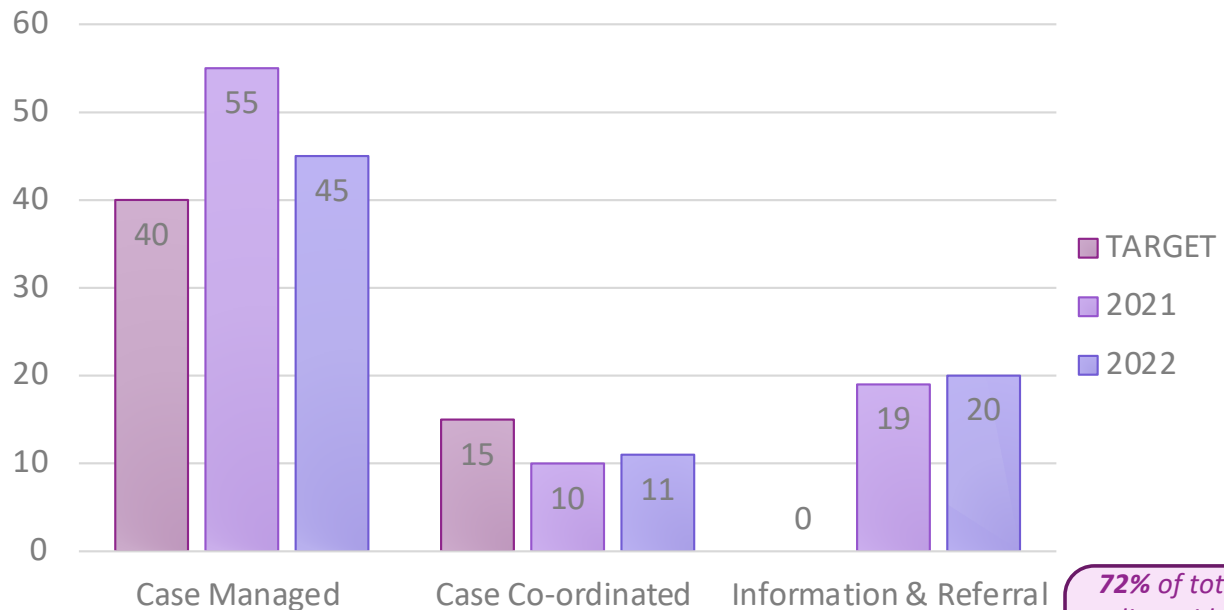
Staying Home Leaving Violence - SHLV



Moree Family Support

The SHLV program aims to prevent homelessness by working with NSW Police and in collaboration with a range of other services to remove the perpetrator from the family home so that women and children can remain safely where they are or within a home of their choice.

The program places accountability on the shoulders of the violent offender and provides a range of support for the victims.



Our staff contribute to: -

Safety Action Meeting (SAM)

SAMs are regular meetings of local service providers that aim to prevent or lessen serious threats to the safety of domestic violence victims and their children through targeted information sharing. Members share information to develop tailored, time-specific Safety Action Plans for victims at serious threat and their children.

Aboriginal Interagency Meeting

The Aboriginal interagency meeting is a collaborative forum for Aboriginal community organisations and service providers working with Aboriginal community members to network, share information, and work together on events.

72% of total SHLV clients identified as aboriginal or Torres Strait Islander

"You guys are great, I really appreciate it, great support. The communication is easy. I send a referral and very quickly get comments or suggestions as needed. I really meant it, thank you!"

– NSW Police, Domestic Violence Liaison Officer

Staying Home Leaving Violence - SHLV



Moree Family Support

SHLV Expansion Funding

Moree Family Support have received expansion funding from Department of Communities and Justice to expand service delivery, due to the service provision gap for Staying Home Leaving Violence in the Narrabri LGA. The most efficient way to service this area was to auspice the funds to Narrabri & District Community Aid Service Inc. (NDCAS).

Case Study

Elderly client with a cognitive impairment self-referred to our service after suffering ongoing verbal, financial and emotional abuse from her ex-partner for over 30 years.

This client was abandoned at a railway station with no personal belongings, she boarded the first train and got off at the last stop which was Moree.

The clients children were removed when they were young due to domestic violence and today there is no contact nor relationship with them. The client does not have any family in Moree.

Overall outcome for that client / family

- Stayed in emergency accommodation motel room for four months due to being homeless
- Moree Family Support SHLV provided a mobile phone, food vouchers, vouchers to purchase clothes and personal items
- Provided advocacy and support to housing providers that resulted with the client obtaining secured long-term housing
- Provided all household items
- Supported client to all medical appointments
- Client attends TAFE to learn how to read and write

Moree Family Support SHLV was able to contact one of the children (son), who now has contact with his Mum. A great achievement for the client and all MFS staff involved.



Moree Family Support

Targeted Earlier Intervention (TEI)

Case Management

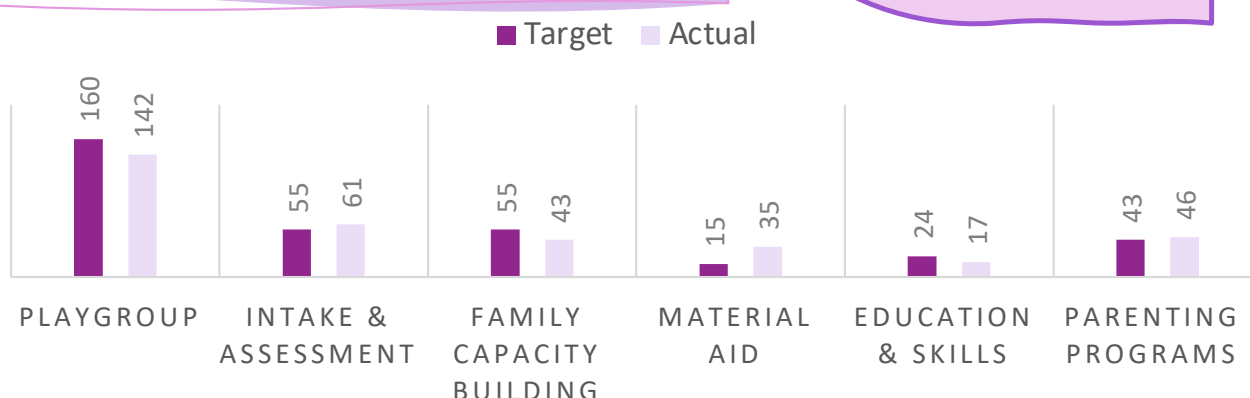
Our focus is on delivering responsive and flexible prevention, early help and support services to meet the needs of children, young people families and communities experiencing or at risk of vulnerability.

Moree Family Support provides advice, advocacy, support, case management, group or individual support and skills programs.

Key Statistics:

- The age group 0-4 was the greatest consumer of the service at 106
- The age group 70 – 74 and 75- 79 was the least consumer of the service at 1

52.5% of total clients identified as Aboriginal or Torres Strait Islander



Case Study

The client presented to MFS with serious concerns about her daughter 11yrs that was struggling at school with emotional outbursts, anger, toileting and other issues that were affecting her everyday life. The client was very emotional and stated she was at her wits end and didn't know what else to do.

The client and her daughter both came into MFS to meet and discuss a plan of action, what their needs were, what they felt would be most helpful and what to do moving forward. The client was worried about her daughter's wellbeing and believed she needed a diagnosis and to again contact Royal Far West to see a Paediatrician. We decided on contacting Royal Far West and trying to get a multidisciplinary report from the professionals involved with the family. After consultation with Paediatrician, her school and the Clinical Psychologist, speech, OT, and social worker both the client and the teachers completed the Adaptive Behaviour Assessment System (ABAS) to assist with diagnosis.

With months of consultation and hard work from MFS, the client and her daughter we received the Multidisciplinary report with all 6 diagnosis, and assessment summary, recommendations for MFS to continue working with the family, along with the school and strategies to assist the family with regulation and wellbeing.

In conclusion the family will continue working with MFS and work with the school to meet the needs of daughter with a School Behaviour Support Plan and a School Individual Learning Support Plan to ensure daughter can work to the best of her ability in an education setting along with mental health and well being a priority. The success of the case management was reiterated by the family stating, she was so happy and can see the light at the end of the tunnel now.

Targeted Earlier Intervention (TEI)



Moree Family Support

Playgroups

Supported Playgroups in Moree and Outreach

Provide a fun and engaging program for parents and their children. Every week children have the opportunity to experience literacy, numeracy and gross motor skills and creative activities through pre-developed programs outlining the desired outcomes of each session.

Apex Playgroup – Monday (@MEPS)

This year Apex Playgroup was facilitated at Moree East Public School. The families that participated in the playgroup each week expressed that they really enjoyed having the group and were so grateful to MFS for still having the playgroup, especially during these stressful and uncertain times, having the social outing and exposures was important to not themselves but also to their children. Attendance varies each week – averaging 3-6 families and 6 children.

Tuesday playgroup Guuma-Li (@MEPS)

Gumma-Li playgroup is held every Tuesday during the school term at Moree East Public School, Sarah works in partnership with Peony Daniels to run this playgroup. Our service offers a pickup and drop off service to this playgroup so it can allow people who haven't got transport to come along.

Mungindi Playgroup – Wednesday

Mungindi Playgroup is held every Wednesday 10-12pm during school term at the Mungindi Youth Centre. This supported playgroup is facilitated with Centacare Moree.

Enrolments are increasing and we are Mungindi Playgroup averages 7-10 families and some weeks 15 children.

Pally Playgroup – Fridays

After much anticipation we have been able to bring back Pally playgroups. Playgroup is held from 10am – 12pm each Friday during the school term at the Pallamallawa Town Hall.



"Off to playgroup again today thanks to the support workers. They are such beautiful, loving and caring ladies. They make me feel so happy and I have so much more confidence in myself and what I am made of" – Client



Targeted Earlier Intervention (TEI)



Moree Family Support

Programs

Circle of Security – 6 week program

At times all parents feel lost or without a clue about what our child might need from us. Imagine what it might feel like if you were able to make sense of what your child was really asking from you. The Circle of Security® Parenting™ program is based on decades of research about how secure parent-child relationships can be supported and strengthened.

Using the COSP™ model developed by the Circle of Security originators, our trained Facilitator Lisa Moore works with parents and caregivers to help them to:

- Understand their child's emotional world by learning to read emotional needs
- Support their child's ability to successfully manage emotions
- Enhance the development of their child's self esteem
- Honour the innate wisdom and desire for their child to be secure

In our first group of Circle of Security 6 people have graduated from program.



Circle of Security
INTERNATIONAL™
Early Intervention Program for Parents & Children

Jelly Beanz – Wednesday

Jelly Beanz is aimed at younger mothers, it allows opportunity for parents to network and mentor. We provide a relaxed and non-judgemental environment in our Moree office where parents can share experiences and be given information on various topics. The group averages 3 mums and 6 children each Wednesday through the school term.

Parents as Teachers (PAT) – Thursday

PAT provides information, support and encouragement to parents may their children develop during the crucial years of their life, 0-3 years. Topics are developed based on the parents interests and suggestions. PAT runs every Thursday during school term 10am-12pm and averages 12 mums and 14 children.

Keeping Children Safe

Keeping Children Safe is a parenting program created to promote the care and protection of children and young people. With a view to enable participants to recognise abuse and neglect, understand the effects on children and how to make changes in order to prevent child abuse and neglect.

Keeping Children Safe is run as needed one on one, as a family or in a group depending on community need over a 6-week period.

Client Feedback

"I just wanted to say that I am so appreciative of your support during this time you do a really great job with the community so a really big thanks from myself and my daughter"

Targeted Earlier Intervention (TEI)



Moree Family Support

Connecting Communities

The community strengthening stream aims to connect members of our community experiencing, or at risk of vulnerability within the broader community. It will strengthen the community as a whole strengthening service which often provides a soft entry to other services which include:

- Plan and organise events
- Provide a venue for meetings and programs
- Initiate or facilitate community activities
- Provide information and referral to the community for example supporting client with a No Interest loan or a Salvos application.

Connecting Communities – Activities and Events

Youth Week - Moree Secondary College Wellbeing Day - April 2022

Moree Family Support was invited to the Wellbeing Day at Moree Secondary College. Crystal Trotter and Mekayla Phelps attended the morning and met with the students on a more personal level and spoke with small groups of students and individuals to let them know what Moree Family Support offers in regard to supporting our youth.

Mekayla spoke with Multiple children and explained her role at MFS – the children were quick to ask questions on how Family Support would benefit them if they needed to leave home in an emergency crisis or had a family breakdown. Mekayla explained what our Youth homelessness Services can assist with and gave a brief talk about what our SHLV service provides to Women and Families in crisis.

Moree Secondary college had activities set up around the school ground including table tennis, hand ball, soccer, badminton the students and teachers all joined in and lots of laughter and fun was shared.

Lunch was provided, a sausage sandwich and lots of fresh fruits and water. Overall the Morning was fantastic and was enjoyed by all Students, Staff and Service providers.





Moree Family Support

Moree Early Childhood Education and Care Project

Moree Family Support was funded to undertake the Early Childhood Education and Care Project (ECECP) in the Moree LGA. The purpose of the ECECP was to improve access to quality early childhood education for social housing tenants. The project was extended for 12 months, ending on 30 June 2022. Further to what had already been achieved in years prior this extension allowed for us to host the Early Childhood Networking Event at the Moree Town & Country Club.

The evening saw more than 30 educators from 9 child care providers come together for an Informative evening of networking with the focus being strengthening and connecting the Early Childhood community and services of Moree and surrounds.

Early childhood educators feel a lot of pressure and isolation our goal for this event was to showcase a range of support services accessible to educators and children and to let them know that their voice, thoughts and presence matter. It was a fantastic opportunity to come together and listen to 11 guest speakers including Mayor Cr. Mark Johnson, Hunter Prelude, an occupational therapists, speech pathologist, dieticians, sexual assault counsellor, Aboriginal Child Protection & Wellbeing, Violence Abuse & Neglect Social Worker Support, Program Facilitators, NDIS, all sharing how we can work together to support the local Early Childhood community.

Centres and individuals in attendance received a “Self Care Goodie Bag” with the contents aimed at supporting the emotional well being of educators. Some special items included a \$100 open gift card to one of three beauty & massage therapists in Moree, affirmation cards, Yoga Story Decks & Heart to Heart Cards for use in centres for children as well as 6 months professional supervision with Anglicare Moree to support staff and educators.



YHS supports young people (16 – 24) who are experiencing homelessness or at risk of homelessness through early intervention, crisis, and transitional support services. We assist young people to identify their own goals and to empower them to achieve those goals. Moree Family Support continue to work in partnership with Byamee and the Women's Refuge to deliver urgent supporter to clients in need.

The critical success of the of YHS is based on the valued partnerships with Homes North, New England Regional Sustainable Housing and Homelessness Group (NERSH) and Homeless Youth Assistance Program (HYAP). The Homes North Service Level Agreement has been negotiated to reflect contemporary practices in providing transitional properties and management for clients. The Rent Choice Youth program provides support young people (16 -25) to break the cycle of the social housing lifestyle and empower employment opportunities to gain independence and sustain private rentals.

Case Study

Due to parental conflict, client relocated to Moree to stay in the home of extended family members. Soon after arriving at the home the lease holder of the property became incarcerated, leaving the client homeless with no other supports in Moree. Client was also struggling with

- Pending court matters
- Lack of financial independence
- Nil school enrolment/ employment opportunity's
- Lack of identity documents
- Low self-esteem and depression

94% of total
YHS Clients
identified as
Aboriginal or
Torres Strait
Islander

Through Case Management by Moree Family Support and referral to and follow-up/ advocacy with other external support services the client was empowered to:

- Enrol in school (year 10)
- Begin part time employment
- Resolve court matters
- Access identity documents to allow Centrelink benefits to be approved
- Obtain learners driver's licence
- Commence youth counselling services
- Obtain tenancy of a transition housing property
- Reconnect with estranged siblings
- Access financial subsidies to assist with rental obligations and basic necessities
- Develop strategies to address recurring family conflict and anti-social behaviour
- Build self-reliance and increase self esteem

Our People



Moree Family Support

Our people; the most valuable asset. Moree Family Support is committed to continuous professional development and training to ensure all staff have the skills and experience to meet the complex nature of their role and to support the individual needs of the client.

Moree Family Support staff and Committee celebrated the MFS Staff Long Service Awards, Felicity Curtis 11 years, Meaghan Hatcher 10 years and Carol French 15 years.

Formal professional development include:

- 2 staff members enrolled in Diploma of Community Services

Workshops and Training sessions include:

- Bridges of Poverty
- Identify and Respond to Young People at Risk
- Accidental Counsellor
- MAHS Risk Management Workshop
- Cultural Awareness
- OOSH Conference
- Network of Communities Activities- Compliance Visit
- Safe Food Handling
- Manage Work Priorities
- Self-care is not self-ISH! Self-care for TEI Workers
- Keep them Safe
- Sticky Stuff
- Feeling Fantastic

We welcomed new staff:

- Alice Simpson
- Lisa Moore
- Jenny Stevenson
- Anne Maree Faint
- Olivia Turner
- Hope Van Driest

We farewelled Chelsea Bruem, Nathalie Khodr, Bronwen Adamson and Lorilie Haines.



Our Strategic Partnerships / Interagency



Moree Family Support

Moree Family Support relies heavily on other services, as resources continue to be scarce, we are committed to working collaboratively with other services within the community to deliver services, programs and events.

This year has seen a number of projects developed in conjunction with other services and we take this opportunity to thank those services and staff members who helped to provide this support.

Moree Family Support Inc. has formal and informal partnerships with local regional and state bodies. These strategic and community partnerships include: -

- Moree Women's Refuge (Ngala House) - SHLV Partnership, MAHS partnership
- NSW Police - SHLV (Jenna Aslon, Laleynya Ryan – DVLO)
- Women's Domestic Violence Court Support - Referral Pathway, Ongoing partnership / court support
- Byamee Homelessness Support Team - SHLV, MAHS partnership
- Homes North- Tenancy and Youth Homeless MOU, Rent Choice Youth, Start Safely, Service Level Agreement
- Thiyama-Li Family Violence – SHLV partnership
- Real Estates – North West, Ray White, Moree Real Estate, Property Excellence, LJ Hooker – Tenancy support, RIKI Presenters (LJ Hooker)
- Schools as Communities - Playgroup / Cooking / Class (Peony Daniels/ Lourinda Potter)
- Moree Salvation Army / Flourish / Anglicare - Christmas hamper appeal (Partnership)
- Sustainable Housing - Supporting homelessness needs, Rent It Keep It Facilitation)
- Samaritans - Homeless Youth Assistance Program - Supporting young people aged 12-16yrs – homeless/risk of homelessness
- Centacare – Playgroups
- Moree Pre Schools & Long Daycares – Early Childhood Education Project
- TAFE NSW – Moree Campus – Traineeships
- Moree Plains Shire, Human Resource Officer
- Department of Communities and Justice – contracting support
- Youth In Search – Youth Homelessness Support

Community meetings

- SAM – Safety Action Meeting – fortnightly
- JUST Re-Invest - monthly
- NOVA - monthly
- Homeless Action Team – bi-monthly
- Moree Round Table - monthly
- Rent Choice Youth PFG – monthly
- Aboriginal Interagency Meeting

Events & Activities



Moree Family Support

Trans4m Rail Kidz Club Christmas Party – 15 DECEMBER 2021

Trans4m in conjunction with Moree Family Support worked together to organise Christmas Gifts for clients and their children and a Christmas party for the ASC and VAC care Children.

Trans4m Rail approached Moree Family Support after they had viewed our website page to see what we do for our community and wanted to facilitate a Christmas party for the Families and Children of Moree Family Support.

Trans4.m Rail provided 80+ presents for children and 21 parent/carer gifts. Each present that was donated to MFS was purchased by a staff member of trans4.m rails out of their own pockets. All gifts were wrapped and tagged with gender and age.

The Salvation army donated a jumping castle and also helped on the day. Local business owner of Brooker Trading Co, Shane Brooker donated 21 coffee vouchers to be added into the gift for the parents/carers.

The staff of MFS distributed their clients and children's gifts to them personally, with a hamper that Trans4.m rail also helped MFS in with collecting to deliver to these families.



Events & Activities



Moree Family Support

Mirii (star) – Arts North West - January 2022

MFS participated and exhibited in the Mirii exhibition coordinated Arts North West & 2 Rivers Pty Ltd. This provided connection, creative and cultural inspiration in the community through 'Mirii', a home based creative project that acknowledges that we are all in this together. Under the stars and although at times we feel alone we can look up to the sky and know that our mob can all see the same Mirii in the sky and this is our connection

Australia's Biggest Morning Tea – 19 May 2022

Moree Family Support hosted Australia's Biggest Morning Tea, inviting local services including DCJ, Homes North, Byamee, Moree Women's Refuge, Benevolent Society as well as our PAT playgroup attendees. Together we enjoyed a beautiful morning tea and raised \$207.50 for Cancer Council.



Some exciting initiatives are on the horizon for 2023 and beyond: -

- ❖ Completion of the Moree Family Support rebranding project
- ❖ Finalisation of the Early Child Moree Early Childhood Education and Care Project
- ❖ Relocation and improvement of the Kid Club facility, systems and processes
- ❖ Source additional funding streams
- ❖ Consolidate staffing levels and stabilise positions.
- ❖ Increase business partnerships and alliances
- ❖ Expand the organisation into new and emerging areas
- ❖ Increase community activities
- ❖ Prepare for the Australian Service Excellence Standards audit
- ❖ Expand the delivery of information, development and awareness programs

Our Financial Position



Moree Family Support

Statement of Profit & Loss as of 30 June 2022

	2022	2021
INCOME		
Government Funding	1,368,916	1,201,079
Auspiced Income	2,200	3,676
Fee for Service	136,150	66,436
Interest	15	467
Other Income	39,580	141,776
TOTAL INCOME	1,546,861	1,413,434
EXPENSES		
Employee Expenses	809,154	860,048
Depreciation	72,115	54,604
Motor Vehicle Expenses	26,356	26,579
Occupancy Costs	33,104	56,355
Administration Expenses	117,100	120,066
Phone, Fax, Internet	11,522	12,420
Program Expenses	150,428	164,064
Total Expenditure	1,219,779	1,294,136
Net operating profit for the year	327,082	119,298

Our Financial Position



Moree Family Support

Statement of Financial Position as of 30 June 2022

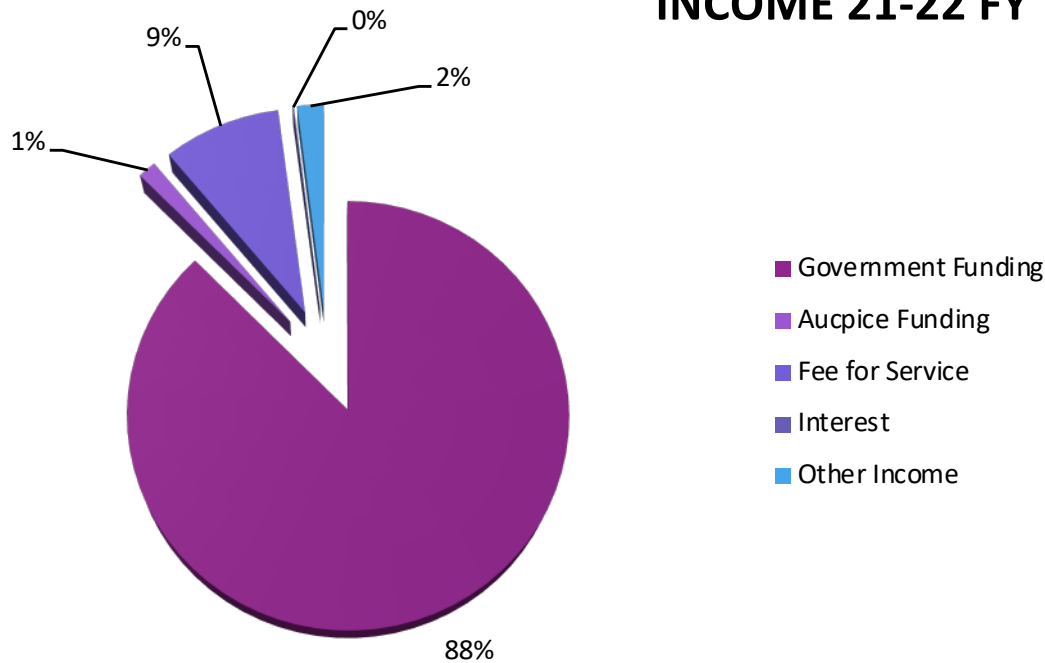
	2022	2021
Current Assets		
Cash and cash equivalent	1,402,259	911,733
Trade and other receivables	2507	477
Prepayments	129,339	108,475
Total current assets	1,534,105	1,020,685
Non-current Assets		
Property, plant and equipment	94,221	83,197
Right of use assets	73,308	126,458
Total non-current assets	167,529	209,655
Total Assets	1,701,634	1,230,340
Current Liabilities		
Trade and other liabilities	75,575	335,575
Contract Liabilities	562,704	114,340
Non-Government auspice/other liabilities	166,310	118,050
Employee benefits	79,423	69,229
Lease liabilities	51,859	73,090
Total current liabilities	935,871	710,284
Non-current liabilities		
Employee benefits	8,094	38,049
Lease liabilities	25,122	76,541
Total non-current liabilities	33,216	114,590
Total Liabilities	969,087	824,874
NET ASSETS	732,547	405,466
TOTAL EQUITY	732,547	405,446

Where did our money go...

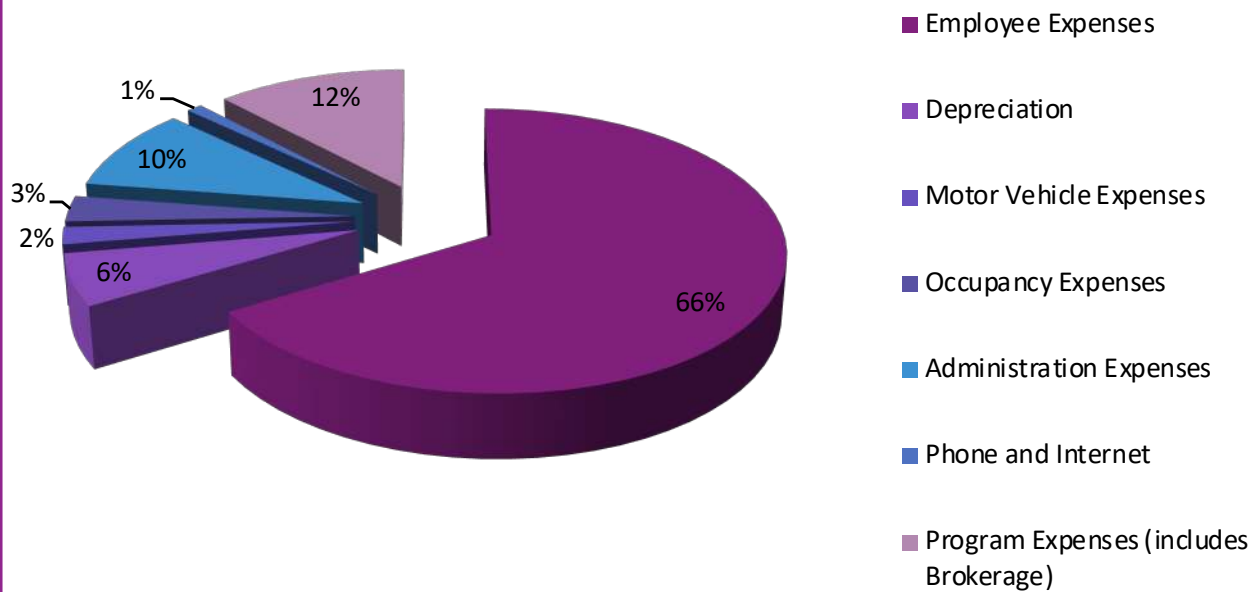


Moree Family Support

INCOME 21-22 FY



EXPENSES 21-22 FY



ONE OF GRANTS

COVID Regional Partnership Grant – Department of Communities and Justice

Moree Family Support received \$100,000 in November 2021 to support vulnerable people and diverse communities in the regional area, including people required to isolate due to COVID-19. Then in May 2022, Moree Family Support received an additional \$87,145 to support the community through the second wave of the pandemic, providing emergency funds for essential items for those in isolation, emotional and trauma support

COVID-19 Domestic and Family Violence Funding

Moree Family Support has once again received a one of grant - \$22,842.39 from the Department of Communities and Justice as a response to support providers specialising in domestic and family violence service delivery to respond to risks associated with the COVID-19 pandemic including expansion of support to respond to increased demand or complexity

Before and After School Care - Transition Pilot Fund

Moree Family Support was successful in receiving \$7,000 from Before and After School Care Pilot Grant issued by the Department of Education. The grant was used to contribute to painting of the Kidz Club facilities, to improve facilities and contribute to sustainability.

Community Child Care Fund Sustainability Support and Community Support

Moree Family Support were successful in applying for two Community Child Care Fund for Sustainable Support and Community Support grant in August 2021.

Sustainability Support Grant will provide \$243,243 over 3 years. The objective sustainability grant is to improve the viability and sustainability of our service. The funds will be used to alleviate operating costs, reduce employment costs and increase staff development.

Community Support Grant will provide \$87,450 over 3 years. The objective of the Community Support grant is to help eligible child care services to address community level barriers to child care participation. The funds will be used to support fee relief, implement workshops to engage children and increase facilities resources.

Before and After School Care Vouchers

Moree Family Support were successful in our application to Service NSW to be able to received Before and After Care Vouchers of \$500 per child to pay for the cost of After School Care and Vacation Care. During 2021 – 2022 FY we received \$28,500 in BASC Vouchers.

Social Sector Transformation Fund

Moree Family Support received an additional one off grant - \$13,000 from the Department of Communities and Justice to help modernise their operations so they can remain efficient, effective and viable.

Our Thanks & Acknowledgements



Moree Family Support

FUNDING

Moree Family Support receives core funding from the Department of Family and Community Services.

We extend our gratitude to our dedicated Commissioning and Planning Officer Craig Wilson and Manager of Commissioning and Planning: Rebecca Brown; We thank you for your support and commitment to our service and area throughout the last 12 months. We look forward to continuing our partnership with you.

OUR COMMITTEE

To our long-standing committee who have been involved in ensuring the organisation's well-structured governance systems, accountability, financial obligations, and proven ethical and business practices. Your contribution is recognised and appreciated.

A special farewell to Jim Crawford (12 years) Jan Davies (22 years), Jim and Jan have been on MFS committee for a combined 34 years, their knowledge and contribution to our service has not gone unrecognised and we are very grateful for the time and commitment you have shown – You will be missed!!

OUR GRATITUDE

Thank you for your kind donations:

- Transm4 – donation of presents and time to support Trans4m Rail Kidz Club Christmas Party
- Transm4 – time to support delivery of Christmas Hampers in December 2021 to elderly residents in Moree

